
WESTMINSTER CANTERBURY WEEKLY SUMMARY–SEPTEMBER 16, 2021–3 P.M.

John Burns

Coronavirus Updates

The Centers for Disease Control and Prevention (CDC) positivity rate for Henrico County is currently 9.87%. We remain at a high level of transmission.

Last week, a fully vaccinated nurse who works in Mary Morton Parsons Health Center tested positive for COVID-19 after being exposed to a child in her home who tested positive. Unfortunately, residents who live in Parsons Health Center Third Floor West and East will be under quarantine until Thursday, September 23. All residents and staff in Parsons Health Center will be tested for COVID-19 every three to seven days during the quarantine period. Visitors to Parsons Health Center Third Floor West and East will be required to wear personal protective equipment during the quarantine period until Thursday, September 23.

Last week a community admission to Parsons Health Center tested positive after a hospitalization. This resident had been in quarantine since admission, and risks of exposure were very low. This resident is doing well after receiving monoclonal antibody treatment at Westminster Canterbury and will complete quarantine tomorrow.

This week, we learned that a Tower Third Floor resident and a Tower Fifth Floor resident tested positive for COVID-19. These cases are unrelated. One was the result of being exposed to a family member during travel away from Westminster Canterbury. Everyone who may have been exposed was contacted and tested. All the results have returned negative.

Currently, a total of four employees and three residents have tested positive for COVID-19 and are recovering in quarantine.

We are waiting for more details on booster shots, when they will be approved and how they should be administered. Our teams have been working to secure partners to help us administer the boosters when the time comes. We will share more details as we have them.

Please remind your visitors that they should only visit one household per visit to our community. Visitors are encouraged to be fully vaccinated and are required to wear a mask in all public spaces on campus.

Promenade Renovation

For the Promenade renovation, this week we began demolition of the existing concrete plaza outside on the Ellipse that will allow for expansion of the dining rooms. This demolition work will continue through most of September. We expect the demolition inside the Promenade will be completed this week, and they will begin framing out the walls. Starting next week, residents of the Tower and those passing through the Tower Lobby will begin to hear some drilling and hammer nailing that will be off and on over the coming months. Our construction team is working to minimize the impact to our residents in several ways. For example, they minimize the dust from the demolition of the concrete using water and in other ways.

Parking Deck

For the Parking Deck, beginning Monday, September 20, you will begin to see the installation of the underground piers. You can watch this progress on the construction camera available on the Touchtown Community App under *Vibrancy!*.

Strategic Planning

Westminster Canterbury's next round of Strategic Planning for the Foundation and the Corporation began in June. Nine work groups are diving into a variety of topics that are important to our future. Each work group includes staff, members of the Corporate and Foundation Boards and residents. Each of the nine work groups has met multiple times over the past two and a half months. All Strategic Planning participants have been invited to attend ten education sessions that have taught us a lot about what's happening in our industry outside our walls.

The nine groups are looking into Growth, Workforce, Healthcare and Wellness, Resident Life and Culture, Sustainability, Foundation Mission, Fellowship, Communication and Governance. Soon we will enter the next phase where we will discuss what we have learned so far and work to get closer to our next plans. Thank you to the residents who agreed to participate and share their insights. We will share more about this in the future.

BB&T Closed Next Week

Our onsite BB&T branch will be closed next Wednesday.

Westminster Canterbury Weekly

Today's Update is airing live on TV970 and typically replays on TV971 at 10 a.m., 2 p.m. and 6 p.m. daily. This week, the replays will not begin airing until Tuesday, September 21. You may read the written summary on Touchtown or on the blog at www.WCRICHMOND.org later this afternoon.

Jason Collins

Environmental Services Week

This week we are recognizing and celebrating Environmental Services Week. We appreciate our teams from Housekeeping, Laundry, Community Choice, Engineering and Materials Management and all they do for us every day! These teams are being recognized in different ways each day this week. These include a waffle breakfast, lunch, an ice cream buffet and other goodies. We appreciate their hard work, especially during these trying times. We handed out new masks to promote continued COVID-19 safety protocols. We hope you enjoy seeing the photos of the team that have been broadcast over TV971 and digital signage throughout the campus.

Over the past year, our teams have completed the following:

- Function Setups = 40 (2,200 in a typical year)
- Engineering Work Orders = 24,447
- Housekeeping Work Orders = 2,813
- Pounds of Laundry Washed = 469,983
- Apartment Renovations = 170 renovations and refurbishments on average annually

Please thank one of your support staff members from Housekeeping, Laundry, Community Choice, Engineering and Materials Management for the wonderful contributions they make each and every day.

Glendon Kemp

National Security Officer Appreciation Week

This is National Security Officer Appreciation week. Thank you to the Security team for their huge efforts keeping residents safe and protected as well as providing peace of mind for our residents with grace and professionalism. To demonstrate the efforts of the team, here are a few facts about what we do:

- Perform 40 fire drills per year
- Install more than 200 security locks per year
- Perform almost 400 welfare checks every year
- Coordinate approximately 170 EMT and 911 responses annually
- Make hundreds of keys, badges, and passes every year

Thank you to our screeners for their long hours of dedication. We have screened almost 250,000 staff, visitors and contractors since the pandemic began.

Thank you to the Security team for all you do!

David Curtis

Please join us on Sunday, September 19, at 4 p.m., in the Sanctuary for Devotions led by Rev. Deacon Barbara Ambrose from St. Andrew's Episcopal Church. On Thursday, September 23, at 10:30 a.m., Rev. Steve Schlossberg from St. Matthew's Episcopal Church will lead our Thursday worship and communion service. Evening Prayer is Monday-Friday, at 4:45 p.m., in the Montague Chapel. These services are broadcast on TV970. Masks currently are not required but are recommended during worship and singing to help keep everyone safe.

Philippians 4:6

Do not worry about anything, but in everything by prayer and supplication with thanksgiving let your requests be made known to God.

Lightening the Load by Father Francis Dorff

The first thing we have to do
is to notice
that we've loaded down this camel
with so much baggage
we'll never get through the desert alive.
Something has to go.

Then we can begin to dump
the thousand things
we've brought along
until even the camel has to go
and we're walking barefoot
on the desert sand.

There's no telling what will happen then.
But I've heard that someone,
walking in this way,
has seen a burning bush.