

WESTMINSTER CANTERBURY WEEKLY SUMMARY–NOVEMBER 18, 2021–3 P.M.

John Burns

Westminster Canterbury Weekly Schedule

There will be no Westminster Canterbury Weekly next week on Thanksgiving Day, Thursday, November 25. Please join us in person in the Sara Belle November Theater for the next Westminster Canterbury Weekly on Thursday, December 2. We wish a Happy Thanksgiving to you and your family!

Coronavirus Updates

The Centers for Disease Control and Prevention (CDC) positivity rate for Henrico County is currently 4.92%. This is a slight decrease from last week, but we remain in an area of substantial transmission.

Last week, we learned that an employee from Westminster Canterbury Richmond at Home, our home health and hospice team, had tested positive for COVID-19. Fortunately, this employee has recovered and has returned to work this week. Thankfully, there are no active cases of COVID-19 in residents or employees.

Guidelines for Holiday Visitation

Due to recent updated guidelines from the Centers for Medicare and Medicaid Services (CMS), there is no limitation on the number of guests who may visit each resident in the Parsons Health Center. However, social distancing should be maintained. Please keep this in mind when visiting in residents' rooms in the Parsons Center and Assisted Living. Staff will work with residents and families on reserving a larger gathering space for visits here at Westminster Canterbury, if desired. Please provide staff with as much advance notice as possible for your visit if you wish to reserve a gathering space, so we may accommodate as many families as possible. You may also take your loved one on a leave of absence to your home, out to dinner, etc.

Please remember that, due to CMS guidelines, outside guests are not permitted in any of our Parsons Health Center or Assisted Living dining venues, including on Thanksgiving Day. In addition, outside guests are not permitted in the Marketplace or Kathleen's on Thanksgiving Day due to space limitations.

We thank you for your cooperation and understanding as we work to keep our community safe while enjoying the holidays.

Vibrancy! Construction Update

Cranes for the Parking Deck and Promenade will arrive on Monday, December 6, and will be assembled in these construction areas. Once the cranes are assembled, approximately by Wednesday, December 8, trucks will arrive daily after 9 a.m. with precast panels for the Parking Deck. Multiple trucks will arrive each day. They will take approximately 10 minutes to get from the construction entrance to the Parking Deck area. These trucks will take up both lanes as they enter and make their deliveries to the Parking Deck area. They will be escorted to ensure safety. Once the trucks unload, they will only take up one lane and will not interfere with traffic as they leave. This will be completed by approximately late January. Please allow extra time when driving around campus. Thank you for your patience. Construction activity will be suspended due to the Thanksgiving holiday beginning midday Wednesday, November 24, and will resume Monday, November 29.

Facilities Update

Beginning Tuesday, November 30, the Center Entrance will be closed to rework the pavers at the entrance and under the Porte Cochere. These pavers have settled and could create a potential safety hazard. The work will take approximately two days to complete. The contractor will perform the work on the vestibule entrance on November 30 and the driveway portion on both days. Pedestrian traffic will be able to enter from the sidewalk into the building starting December 1. However, vehicle drop-off and pickup will not be possible until after December 1. The Courtyard Southwest Entrance, east of the Porte Cochere, will be open for residents to be picked up and dropped off. We appreciate your patience as we enhance safety at this busy entrance.

Beverly Beck

Employee Christmas Fund

Donors have given more than \$500,000 to the 2021 Employee Christmas Fund! Approximately \$52,000 must still be raised to reach the goal. The last day to give is Thursday, December 2, by 2 p.m., just two weeks away. Employee Christmas Fund checks will be distributed to staff at a special program on Tuesday, December 7, at 11 a.m. in the Sara Belle November Theater. Please join us for this festive and meaningful celebration to thank our employees for all they do. Do not miss your chance to let employees know how much you appreciate and care about them. Thank you for your generosity!

Scott Jonté

Promenade Renovation and Expansion – Coffee Bar and Lounge

The Promenade renovation and expansion is well underway. We look forward to its reopening next year. Over the next few weeks, please join us as we walk through each of the new venues and highlight the benefits of the offerings to the residents. The design and offerings represent our response to residents' feedback and wish lists in the months and years leading up to this project.

Upon completion of the Promenade renovation and expansion, there will be four distinct locations: A new Promenade Dining Room including the Virginia Room for private dining; a new Coffee Bar and Cocktail Lounge; a flexible dining area for special events, floor dinners and more; and a new small venue restaurant where you can experience our chef's creativity. These new areas will be available to serve as gathering locations, creating environments for social engagement and adding seating capacity to accommodate expanding dining services. The benefit of the project is for you, the resident of today and for the future.

The Coffee Bar and Lounge will be a multiuse area providing services throughout the day. This new venue will serve as an informal gathering area, offering opportunities for social interaction while providing fresh coffees, cappuccinos, espressos and specialty coffees. During the day, fresh bakery items will be available including sweet and savory scones, cinnamon rolls, croissants with butters and jams and chocolate croissants.

At night, cocktails and beverage service will be available. The venue will offer an area for pre-dinner gathering to meet other residents, family and friends. There will be a wide range of beverages including beers on tap, wines and specialty cocktails. The coffee bar and lounge areas are supported by a finishing kitchen. This will offer expansion of operations in the future to meet changing needs.

Please join us on December 2 to learn more about other areas of the Promenade renovation and expansion.

Gayle Haglund

Naming of New Coffee Bar and Lounge - Foundation Update

We are grateful to announce the naming of this new Coffee Bar and Lounge! Resident Phil Rohrbach has given a generous gift to name the space "Camilla's" in memory of his late wife, Camilla. Her father was the original architect of the Tower. We extend our deep thanks to Phil Rohrbach!

Generous donors to the *Vibrant Vision* Campaign may consider naming opportunities from a list of available spaces and the amount of gift. Because the Foundation is not raising money for the dining spaces, donors may choose what aspect of *Vibrant Vision* their gift will support. Phil Rohrbach's gift will go toward the equipment and programming for the new Vital Living Center.

Donors can be honored with a named gift through two methods of giving: a gift or pledge of the full amount; or an outright gift of 50% with the remaining 50% through a documented estate gift such as a gift in your will. To learn more, especially before the *Vibrant Vision* campaign concludes at the end of December, please contact Gayle Haglund at 264-6702.

Jessica Goldberg

Package Locker Elf Program

The arrival of the Holiday Season brings a significant increase in the number of resident packages delivered to campus. During this busy time, we ask all Tower, Courtyard, and Garden Apartments residents who receive notification of a package locker delivery to continue retrieving their packages from the lockers as soon as possible.

In past years, Santa's Depot has been used to help with holiday package delivery. However, with the arrival of the package lockers, Santa's Depot will be replaced with a new program, "Package Locker Elves." This new Package Locker Elf Program will be in place to assist with package questions, or to make deliveries as needed. During the operation of the Package Locker Elf Program, if your package is not picked up from the lockers within 2 business days, you may receive a friendly reminder from an "Elf" (a staff member or resident volunteer). Elves will offer delivery, if needed.

The Package Locker Elf Program will be in service Monday, November 29, through Friday, December 24. The hours will be Monday-Friday, 9 a.m.-5 p.m., and Saturday, 10 a.m.-2 p.m. The Package Locker Elf office will be located in Tower 120.

To volunteer as a Package Elf, please contact Kathy Morton at 261-5201. Volunteers must be comfortable with walking long distances around campus, lifting packages and using technology to note receipt of packages. Mid-morning and mid-afternoon shifts are available for sign up.

Resident Satisfaction Survey

The Resident Satisfaction Survey is concluding. The deadline for written surveys was Monday, November 15. Telephone surveys will be completed by Monday, November 22 for Parsons Health Center and Assisted Living. As of Tuesday, the response rates are:

- Independent Living: 66.8%
- Assisted Living: 42.2%
- Parsons Health Center: 51%
- Overall Response Rate: 60%

We will share the final counts with you in the coming week.

Laurel Awards

Laurel Award nominations are being accepted for volunteers whose significant contributions of time and energy are well beyond the ordinary. Forms are available at the Tower and Center Desks or the Volunteer Resource Development Office, located near the Avalon Entrance. The form is also available on Touchtown under “Additional Docs.” The deadline for nominations is Friday, November 26. The Awards will be presented at the February 8, 2022, annual meeting of the Residents Association.

Vanessa Perry

Pastoral Care Update

This Sunday, November 21, at 4 p.m. will be the Taizé service in the Sanctuary, which includes simple songs and phrases repeated. All are invited to empty your minds of worries and burdens.

The Thanksgiving Day worship service will begin at 10:30 a.m. on Thursday, November 25, and will be led by resident Rev. Dr. Art Thomas, with Nancy Bain on the piano. The service will also air live on TV 970. Other services and events are featured in the *Tales* newsletter.

The annual Star Lighting Service will be on Sunday, November 28, at 4 p.m. in the Sara Belle November Theater.

Vanessa read the poem “I’m Thankful for You” by Joanna Fuchs.